

LIBRO DE RECLAMACIONES - HOJA DE RECLAMACIÓN COMPLAINT BOOK - COMPLAINT FORM

Please download the complaint form / word document from the Peru Services and Tariff site of the Logwin website first and fill in your complaint.

Send it directly by e-mail to the complaint book recipients: complaintbook.peru@logwin-logistics.com
Please do not forget to add your contact details as the web form requests for further communication.

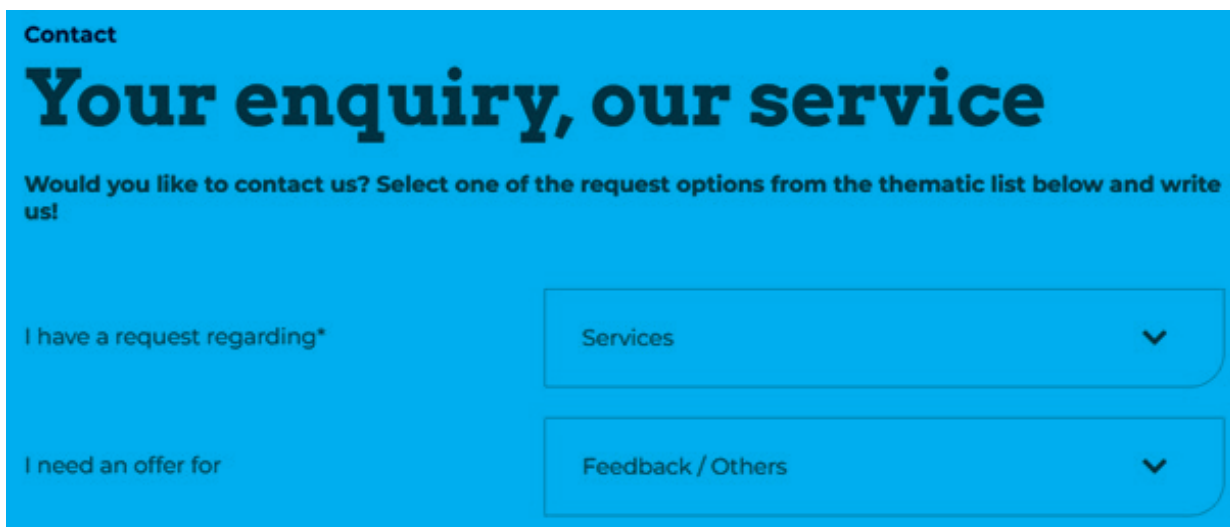
If you face problems with the direct mail option you can also start a complaint via the contact form of the Logwin website instead:

Please download the complaint form / word document published via download link on the Peru Services and Tariff site of the Logwin website first and fill in your complaint.

Starting a Complaint by using the Logwin Contact Form of the Logwin website
(<https://www.logwin-logistics.com/contact>) click <Contact> on the upper right of the website:



When form opened please select <Services> and <Feedback> and state your message, beginning with Peru Complaint.

The form has a blue header with the word 'Contact' and the title 'Your enquiry, our service'. Below the title is a prompt: 'Would you like to contact us? Select one of the request options from the thematic list below and write us!'. There are two rows of input fields. The first row has the label 'I have a request regarding*' and a dropdown menu with 'Services' selected. The second row has the label 'I need an offer for' and a dropdown menu with 'Feedback / Others' selected. Both dropdown menus have a downward arrow icon.

Peru

You can contact me by* Email

a.b@c.com

Peru Complaint:

Attachment (max. 2MB, .pdf/.doc)
Choose File No file chosen

☒ I agree to the [privacy policy](#).*

*mandatory fields

Attach your filled word form by attention to its max size of 2 MB. Please do not forget to add your contact details as the web form requests.

Then submit:

SUBMIT

You will receive a copy of your complaint by automated e-mail from the contact forms e-mail distributor.

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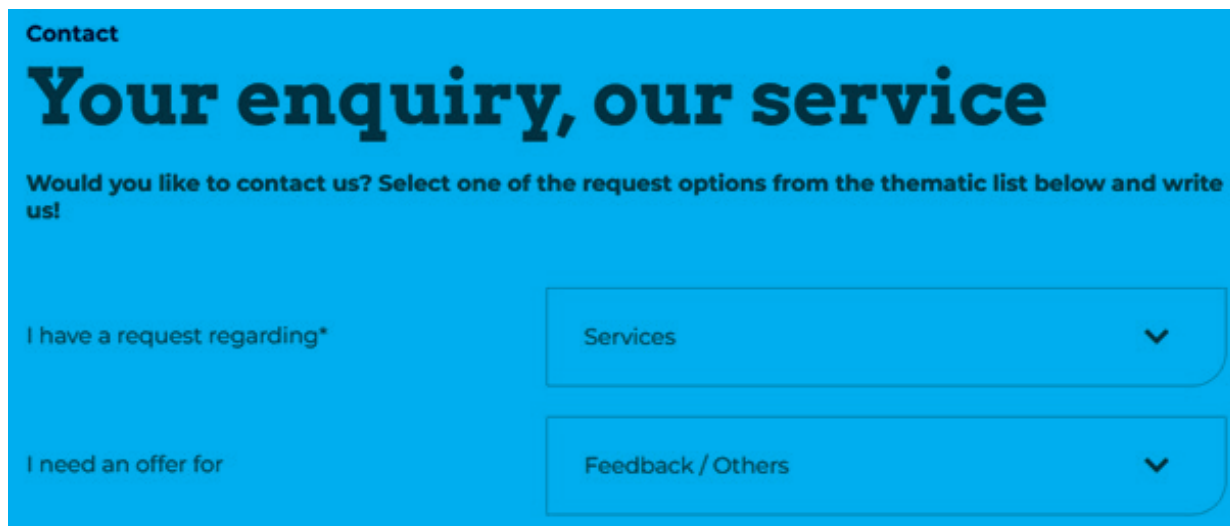
Por favor, descargue primero el formulario de reclamación (documento de Word) de la sección «Servicios y tarifas de Perú» de la página web de Logwin y rellene su reclamación.

Envíelo directamente por correo electrónico a los destinatarios del libro de reclamaciones: complaintbook.peru@logwin-logistics.com. No olvide incluir sus datos de contacto, tal y como se solicita en el formulario web, para poder mantener una comunicación posterior.

Si tiene problemas con la opción de envío directo por correo electrónico, también puede presentar una reclamación a través del formulario de contacto de la página web de Logwin:

Descargue primero el formulario de reclamación (documento de Word) publicado mediante el enlace de descarga en la sección «Servicios y tarifas de Perú» de la página web de Logwin y rellene su reclamación.

Cómo presentar una reclamación mediante el formulario de contacto de la página web de Logwin (<https://www.logwin-logistics.com/contact>): haz clic en <Contacto> en la esquina superior derecha de la página web:



The screenshot shows a contact form on a blue background. At the top left, it says 'Contact'. Below that is the heading 'Your enquiry, our service' in large white letters. Underneath the heading is a prompt: 'Would you like to contact us? Select one of the request options from the thematic list below and write us!'. There are two rows of input fields. The first row has the text 'I have a request regarding*' on the left and a dropdown menu with 'Services' selected on the right. The second row has the text 'I need an offer for' on the left and a dropdown menu with 'Feedback / Others' selected on the right. Both dropdown menus have a downward arrow icon.

Cuando se abra el formulario, seleccione <Servicios> y <Comentarios> e indique su mensaje, comenzando con «Queja de Perú».

Peru

You can contact me by* Email

a.b@c.com

Peru Complaint:

Attachment (max. 2MB, .pdf/doc)
Choose File No file chosen

☒ I agree to the [privacy policy](#).*

*mandatory fields

Adjunte el formulario de Word cumplimentado, teniendo en cuenta que el tamaño máximo es de 2 MB. No olvide añadir sus datos de contacto tal y como se solicita en el formulario web.

A continuación, envíelo:

SUBMIT

Recibirá una copia de su queja mediante un correo electrónico automático enviado por el sistema de distribución de formularios de contacto.