

Logwin celebrates 20 years of courier services

- Prinovis one of the very first customers
- New software marks the anniversary year

Grevenmacher (Luxembourg) - The global logistics service provider Logwin has been transporting urgent, important and valuable consignments with its Logwin Courier service for the last 20 years. It established its own courier service on 17 June 1991.

Holger Schönberg, Head of Logwin Courier, involved from the very beginning, looks back. The idea for Logwin's own express courier service originated in media logistics, since transporting time-critical documents and shipments places the same demands on logistics as delivering daily newspapers - speed and absolute reliability. "For a long time it made sense for both areas to make use of synergies and transport their loads in the same vehicles," says Holger Schönberg. When transport volumes increased, press logistics consignments were separated from those of the express courier service in order to remain efficient and to be able to adapt to the special wishes and requirements of the relevant customers.

Individual service with standardized IT

Each year Logwin Courier organizes the shipment of around 50,000 consignments with a total weight of some 1,000 tonnes from its main location in Norderstedt near Hamburg. Customers include banks, insurance companies, administrative bodies and federal offices. Print and media companies such as Prinovis have been relying on Logwin's express courier services for the transport of their urgent print materials, proofs or spare parts for over 20 years. "Our core competence is dealing with orders, quantities and destinations that change from day to day," explains Holger Schönberg. "Flexible shipping times as well as punctual and dependable delivery are given top priority." The new software that Logwin is planning to introduce this year will bring customers, Courier staff and partners even closer together as data transmission for online orders with consignment tracking will be handled direct via Logwin's data center in Luxembourg, eliminating internal frictional loss. These tools currently run via the Internet.

Time is money

The type of consignments ranges from paper documents and fragile works of art to solar modules, which is why not just vans are used for transportation but also trucks. The consignor specifies when the shipment should be collected and delivered. "Our regular customers include professional photographers who have to send broken cameras in for repair and receive them back by return," explains Holger Schönberg.

In order to ensure both speedy and careful processing, Logwin Courier works with a semi-automated processing system at its central transshipment location in Bad Hersfeld. Employees place consignments onto the conveyor belt manually and also remove them manually, shipping instructions such as "Fragile - handle with care" are read and observed. "A fully automated system cannot manage that," says Holger Schönberg. "Our processing is therefore ideal for shipments that need special attention such as paintings and works of art." The information provided by Courier service staff at the Norderstedt location near Hamburg is also customized and personal. This is where everything converges, from advice and order acceptance to processing.

About Logwin Courier

Logwin Courier stands for courier, express and package services within the Logwin Group. Its core business is the express and overnight shipment of time-critical documents and valuable goods

Collection is effected from Monday to Friday by 6 p.m., with delivery being made by 12 noon on the next day. Logwin Courier will deliver late collections with its last minute service throughout Germany by 12 noon the next day, while shipments can also be delivered earlier at exactly the desired time on request. The portfolio also includes deliveries on Saturdays and public holidays, direct and special routes, same-day delivery and special, personal delivery. Logwin can also perform cross-border delivery with its Courier service to neighboring countries (Austria, Switzerland, France, Benelux, Denmark, Poland and Czech Republic) and offers direct connections to major international cities such as London, Prague, Paris and Budapest. The vehicles of Logwin's partners cover around 27,000 kilometers each day on 304 days of the year.

About Logwin AG

As an external partner, Logwin AG, Grevenmacher (Luxembourg), develops a comprehensive range of logistics and service solutions for trade and industry. In 2010, the group generated sales of 1.4 billion euros and currently employs over 5,600 staff. Logwin operates in all main markets worldwide and has approximately 250 locations across all continents. With its two business segments Solutions (customer-focused contract logistics solutions) and Air + Ocean (global air and sea freight activities), Logwin AG is one of the leaders in the market.

The business segment Solutions stands for contract logistics within Logwin AG. Solutions offers individual customer- and industry-oriented solutions ranging from supply chain management, warehousing and logistical value-added services through to complete outsourcing projects. The business segment offers a high level of competence in process management and the development of customized IT solutions. The close ties between the business segments enable multi-modal transport solutions to be implemented quickly and efficiently.

Logwin AG is listed in the Prime Standard of the Deutsche Börse. The majority shareholder is DELTON AG, Bad Homburg (Germany).

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